



Cheyenne Software, Inc.

ARCserve®/Open

The Backup Solution

Quick Reference Card

Value Added Software from Cheyenne

Backup

Attended Backup

1. Select *Attended Operations* from the Available Topics Menu.
2. Select *Back Up To Tape* from the *Attended Operations* Menu.
3. Select *Speed Entry* from the File/Directory Selection Method Menu.
4. Complete the *Attended Backup To Tape Job Entry Form*.
5. After completion, press <F2> and confirm that you want to submit the job.

Backup will take place immediately.

Unattended Backup

1. Select *Unattended Jobs* from the Available Topics Menu.
2. Press <Enter> to select the default queue, CHEY__A__Q.
3. Press <Ins> to insert a new job.
4. Select *Backup* from the *Unattended Operations* Menu.
5. Select *Speed Entry* from the File/Directory Selection Method Menu.
6. Complete the *Unattended Backup To Tape Job Entry Form*.
7. After completion, press <F2> and confirm that you want to submit the job.

Backup will take place at the scheduled time.

Installation

1. Login as root on the system console (**Alt-F1**).
2. Put the ARCserve/Open program disk into the disk drive.
3. Start custom by typing: **custom <Enter>**
4. Press **<Enter>** to select "Install from the Custom Main Menu."
5. Press **<Enter>** to select "A New Product".
6. Press **<Enter>** again to select "Entire Product".
7. Press **<Enter>** to continue.
8. After all ARCserve/Open files are installed, select the number that corresponds to the *SCSI Host Adapter* in the system.
9. Once the device driver is installed, the system prompts for responses to the following:
Do you want this kernal to boot by default?
Enter "Y".
Do you want the kernal environment rebuilt?
Enter "Y".
10. After the rebuild is finished, press **<Enter>** until you are back at the Custom Main Menu.
11. Type "q" then press **<Enter>** to quit.

Starting ARCserve/Open

1. Start the ARCserve/Open server at the cosole by typing:
server start & <Enter>
2. Start the ARCserve/Open program by switching to a separate screen and typing:
arcserve <Enter>

QFA Restore

1. Select *File Tracking System* and *QFA Restore* from the Available Topics Menu.
2. Select *Locate/QFA Restore* from the *File Tracking System* Menu.
3. Select a *backup* session from the list of sessions that appears.
4. Enter a report path and search criteria in the screen that appears or press <F2> to get a list of files and directories that meet the criteria for the session you selected.
5. Mark the files/directories that you want to *restore* using the <F5> key.
6. Insert the correct tape in the drive and press <Enter>.
7. Enter a destination directory for the files in the *Selective Restore From Tape* screen.
8. Press <Enter> to *restore* the files and directories you selected in Step 5.

*Definitions for the terms in italics can be found in the Definition section on the back of this card.

Restore

Attended Restore

1. Select *Attended Operations* from the Available Topics Menu.
2. Select *Restore From Tape* from the *Attended Operations* Menu.
3. Select *Speed Entry* from the *File/Directory Selection Method* Menu.
4. Complete the *Attended Restore From Tape Job Entry Form*.
5. After completion press <F2> and confirm that you want to submit the job.

Restore will take place immediately.

Unattended Restore

1. Select *Unattended Jobs* from the Available Topics Menu.
2. Press <Enter> to select the default queue, CHEY__A__Q.
3. Press <Ins> to insert a new job.
4. Select *Restore* from the *Unattended Operations* Menu.
5. Select *Speed Entry* from the *File/Directory Selection Method* Menu.
6. Complete the *Unattended Restore From Tape Job Entry Form*.
7. Save the *form* by pressing <F2> and confirm that you want to submit the job.

Restore will take place at the scheduled time.

Definitions

Attended - jobs performed in attended mode allow the user to view them as they are processed.

Back Up - the process of copying files/directories from a disk volume to a tape drive.

File Tracking System - a database which tracks all backup and archive transactions.

Form - a screen used to enter and configure specific jobs .

Host Adapter - the SCSI interface card that connects the tape drive to the PC. Commands are sent through the Host Adapter to the tape drive.

Point & Select - allows users to select backup or restore information via a graphical display.

QFA - Quick File Access; a method by which a file location is found on a tape and the file is rapidly restored.

Restore - the process of copying files from a tape drive to a disk volume.

SCSI - an industry standard interface commonly used for devices such as tape drives.

Speed Entry - allows users to select backup or restore source information manually or by choosing entries from a picklist.

Unattended - jobs performed in unattended mode are scheduled and do not require user intervention.